

**T.i.S. an Electrosteel Enterprise** is a global leader in the design, production and sale of valves and equipment made of cast iron, pipes and fittings for water network services, water treatment and hydroelectric power plants.

The Group's companies provide state-of-the-art solutions and products for the management of water pressure and flow rates and for the production of electricity in aqueducts, offering a complete service that includes design, commissioning and after-sales support.

All the Group's companies, in order to develop sustainable production with processes that respect the Environmental, Social Governance principles (ESG), share and pursue a policy that places at the center of their activities:

- customer satisfaction;
- the protection of health and safety in the workplace;
- the preservation and protection of the environment.

To this end, the following objectives are defined:

- to develop and produce eco-sustainable products, reducing the environmental footprint and safeguarding the planet, while ensuring the highest quality standards;
- to disseminate and promote the principles of the UNI EN ISO 14020 standard among its employees;
- to operate in accordance with the organizational, management and control model pursuant to Legislative Decree 231/2001 and the related Code of Ethics;
- to encourage the continuous involvement of staff and the development of skills, through training and awareness activities promoting growth, awareness and a sense of responsibility among all employees;
- to ensure a high level of professionalism of human resources, both at managerial and operational level;
- to give preference to suppliers who operate with a view to continuous improvement of their production processes, while respecting the environment and safety;
- to ensure health and safety in the workplace and environmental protection, promoting a corporate culture focused on prevention;
- to improve the image and reputation on the market through the expansion of the customer base, the increase in revenue, territorial expansion and penetration into new market areas;
- to ensure the satisfaction of stakeholders (community, customers, shareholders, users, employees and suppliers) through the achievement of budget targets, the reduction of complaints, a high level of customer satisfaction and the creation of partnerships with suppliers;

- to ensure compliance with applicable requirements and contractual commitments;
- to manage internal and external communication with particular attention to customers and suppliers;
- to ensure an after-sales service covering to the entire life cycle of the product.

To this end, **T.i.S. Service S.p.A.**, the parent company, with the collaboration of its staff, has implemented and maintains an Integrated Management System that is compliant with the following certified standards:

- UNI EN ISO 9001:2015 – Quality Management System
- UNI EN ISO 14001:2015 – Environmental Management System
- UNI ISO 45001:2018 – Occupational Health and Safety Management System
- UNI EN ISO 14021:2021 – Self-declaration Environmental claims (Type II Environmental labelling)
- SA8000:2014 – Social Accountability.

**T.i.S. Service S.p.A.**

**CEO**  
Dr. E. Rota